



KBN COLLEGE CONSUMER CLUB

21st to 23rd AUGUST, 2019 : **EXHIBIT ON**
THE CONSUMER PROTECTION ACT, 1986
VENUE : **KBN COLLEGE (AUTONOMOUS)**
SCIENCE EXPO - 2019
VIJAYAWADA - 1

On the occasion of **SCIENCE EXPO-2019** organized at KBN COLLEGE (Autonomous), Vijayawada, an Exhibit on **THE CONSUMER PROTECTION ACT, 1986** was put. Many school students from the Vijayawada City were visited it and got an awareness on Consumer Education. The students were enlightened with the knowledge of Consumer Education. Students got a clear knowledge of Consumer Education. The Importance of Consumer in the Economy, various issues and problems of Consumers were discussed with the students. Students were taken into their past experiences and problems regarding defect of goods, deficiency of services.

Objectives of The Consumer Protection Act, 1986, Consumer Rights and various Provisions of the Act were explained to the school students. A clear understanding of 'Unfair' and 'Restrictive' Trade Practices was also given to the students. The Composition and Functions of Consumer Dispute Redressal Machinery i.e., Consumer Councils and Consumer Forums at District, State and National Levels was explained to the students. The procedure to file a Complaint at appropriate Forums was also explained to the students.

The students from III B.Com (TP) were participated in this activity.

SCIENCE EXPO :: 21st – 23rd AUGUST, 2019

CONSUMER AWARENESS EXHIBIT



CONSUMER RIGHTS

Discharge Your Responsibilities, Assert Your Rights.

Right to Consumer Education

Right to Safety

Right to Seek Redressal

Right to be Heard

Right to Choose

Right to be Informed

GOOD CONSUMER

Consumer Protection Act, 1986

Right to Consumer Education

Right to Safety

Right to Seek Redressal

Right to be Heard

Right to Choose

Right to be Informed

CONSUMER PROTECTION ACT, 1986

Consumers: Discharge Your Responsibilities, Assert Your Rights.

Be Aware of the Provisions of Consumer Protection Act, 1986 and become an enlightened Consumer.

Where to file the complaint !

It depends upon the cost of the goods or services or the compensation asked for where the cause of action arose or where the opposite party work or residual pecuniary jurisdiction -

- If it is less than Rs. 20 lakh, District Forum
- If more than Rs. 20 lakh up to Rs. 1 crore - State Commission
- If more than Rs. 1 Crore - National Commission

Your Responsibilities

- Always take bill.
- Check MRP
- Read terms and conditions carefully
- Get signed Guarantee/Warranty card
- Never be misled by tall claims

An aware consumer is an empowered Consumer!

National Commission
State Commission
District Forum

